

# Zoom App Marketplace - Manage NTT DATA Communications Hub application

## Summary

Integrate Zoom with The Portal to use Zoom as your Unified Communications solution.

## How to

### Install

You'll install the app from the Zoom App Marketplace and then verify your account within The Portal.

### Install the app

1. Go to the [Zoom App Marketplace](#).
2. Enter your app name in the search bar.



3. Select the app you want to install to open the app page.
4. Click **Add** to add the app to your Zoom instance.



# NTT DATA Communications Hub

NTT DATA

Add

## Categories:

Carrier Provider Exchange

Workflow Automation

## Overview

NTT DATA's Communications Hub automation and simplicity allows you to be up and running with full calling capabilities in minutes. It automates Zoom Provider Exchange capabilities while solving for carrier hosted SBCs, on-premises SIP trunks, or bring your own SBCs, carriers, and operators.

A single destination for all day-to-day admin activities. NTT DATA's Communications Hub is a tool for organizations with our Cloud Voice for Business services. Empower your IT team with a full self-service platform that comes with all the automated integrations needed for deployment and provisioning. The portal simplifies the onboarding and lifecycle management process into a single workflow that is easy to manage, reducing your overall need for technical expertise and support. Enable efficient deployment of your services more quickly. Get instant access to live usage and call plan data and analytics, so you can make informed decisions on service allocations, capacity and change management.

## Developer Resources

[Documentation](#)

[Privacy Policy](#)

[Support](#)

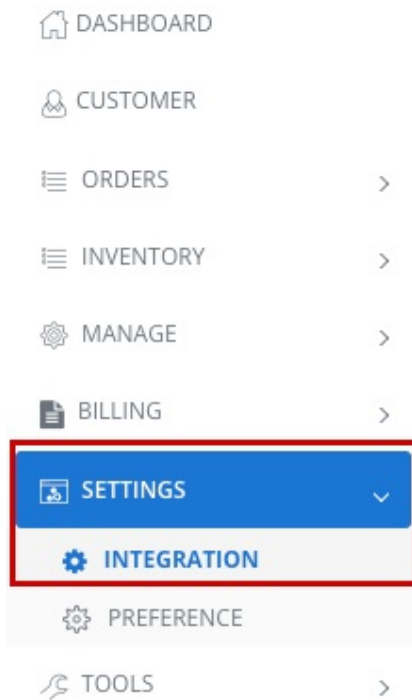
[Terms of Use](#)

5. Choose the specific users you want to allow to access this app, or select All users.
6. Click **Add** to complete the installation.

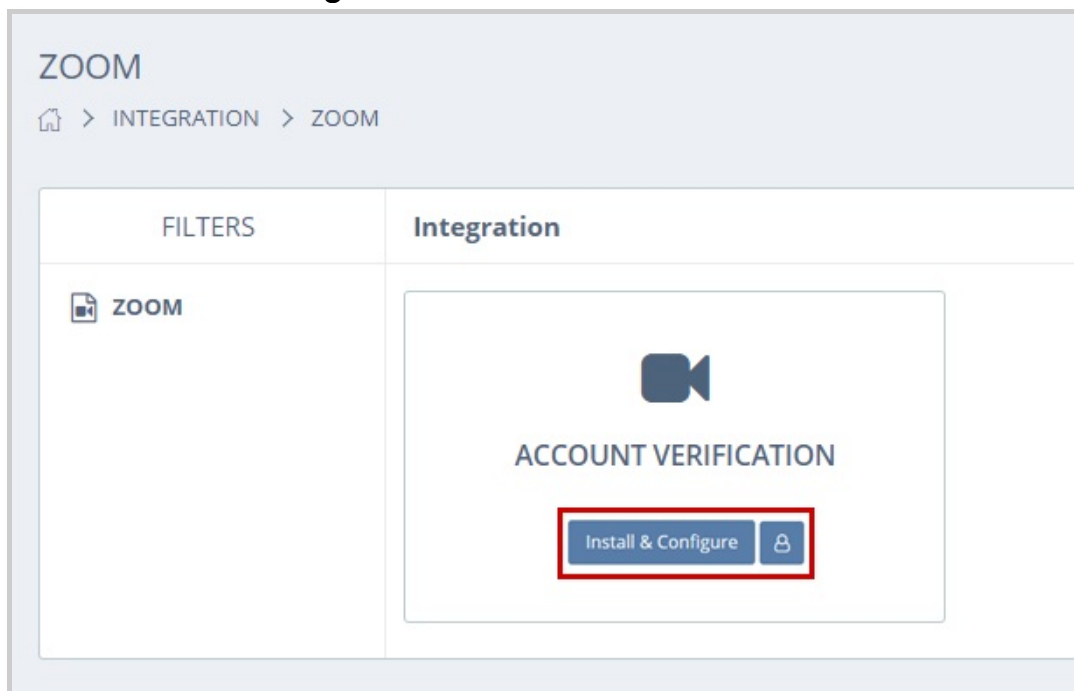
## Verify your account

Verify your account within The Portal to complete the Zoom app installation.

1. Log in to The Portal.
2. In the sidebar menu, select **Settings > Integration**.



**3. Click Install & Configure.**



**4. A new tab opens for you to authorize the application.**

1. Review the settings.
2. Click **Allow**.



## You are about to add NTT DATA Communications Hub



[Switch Account](#)

### Note

- This app and its use of your data have not been reviewed or evaluated by Zoom. Use the app only for testing or validation purposes; only allow it if you wish the app to have access to the data below.
- App can access and manage this information even when not using the app.

[Learn more](#)

### App can view information

Associated with your account and others you're allowed to access

- Profile & Contact Information >
- Account Information >
- Device Information >
- Settings >

Associated with your account, others you're allowed to access, and others included in that information.

- Content >
- Product Usage >
- Participant Profile & Contact Information >

### App can manage information

Associated with your account and others you're allowed to access

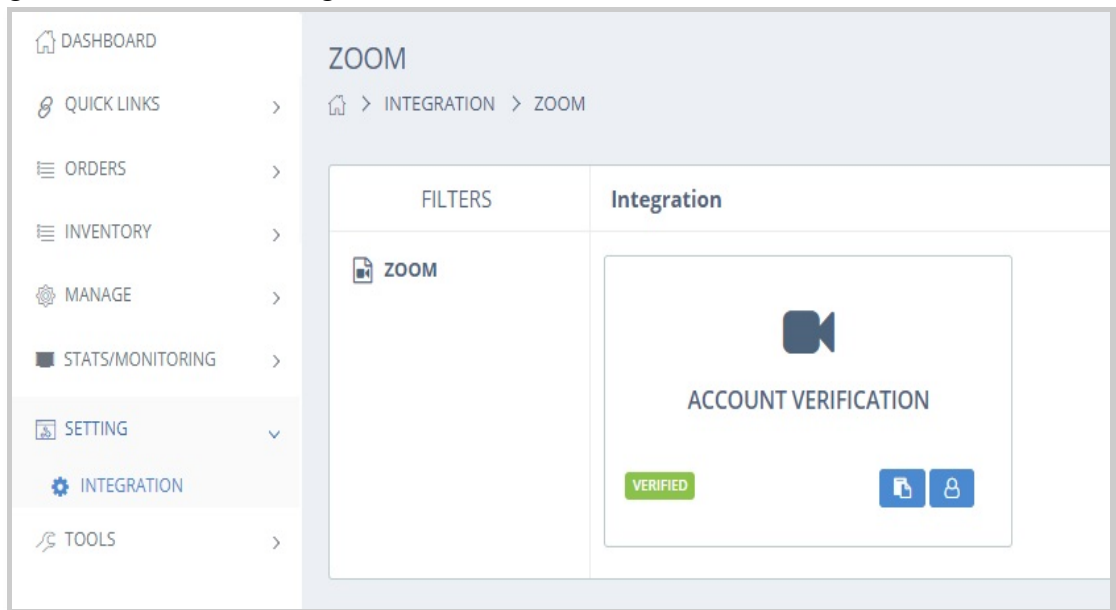
- Settings >
- Account Information >

By clicking Allow, you give permission to this app to use your information in accordance with their [Terms](#) & [Privacy Policy](#). You can remove this app at any time in [My Apps](#).

**Allow**

Decline

5. The Portal refreshes. An authorization code auto-populates under the green VERIFIED badge.



6. Your account is now active. Ordering or uploading numbers and provisioning options are now available for Zoom.

## Remove

If you no longer wish to use Zoom Phone with your Portal, you can remove it from Zoom. First, you must unassign and port numbers before removing the app.

### Unassign and port numbers

1. Contact your Portal support team. Let them know you want to remove Portal access to your Zoom account.
2. Schedule porting for any phone numbers you need to continue to own.

**Porting requires multiple documents and has strict timelines that must be met before you can remove the app.**

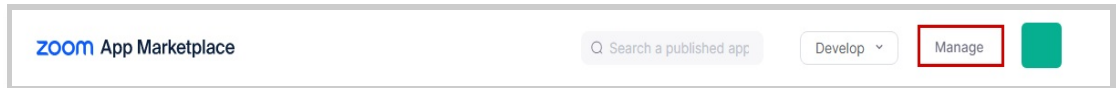
3. Unassign any phone numbers currently assigned to users, call queues, the auto-receptionist, etc.

**Note:** You may need to wait until the day of your scheduled port before unassigning numbers to avoid downtime.

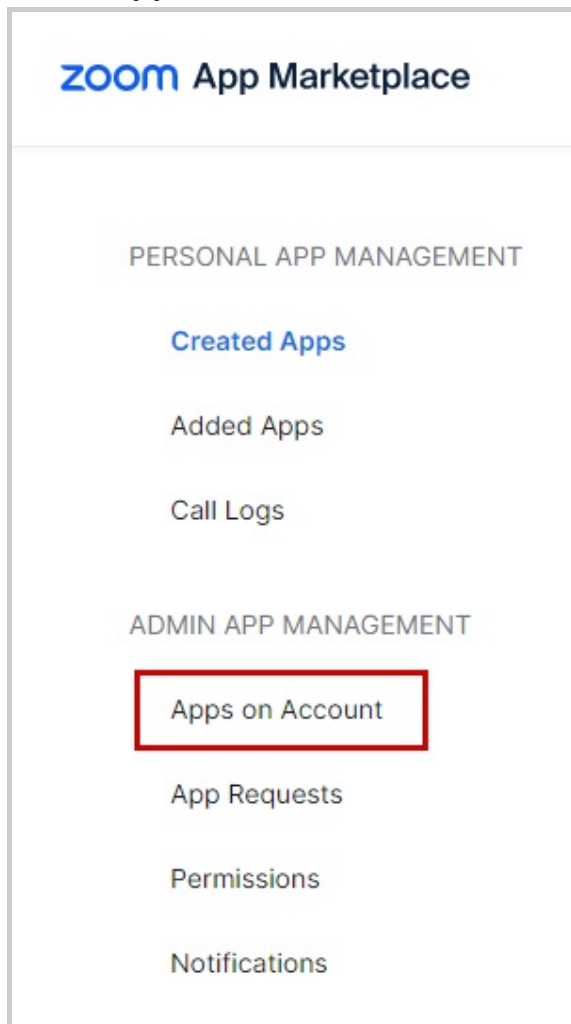
Once all numbers have been unassigned and ported, you can remove the app from the Zoom App Marketplace.

## Remove the app

1. Go to the [Zoom App Marketplace](#).
2. Click **Manage**.



3. Select **Apps on Account**.



4. Find the app you want to remove.
5. Click the **Remove** button.

Your Zoom account has been disconnected and removed from your Portal account.