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# Partner Enablement - Zoom > Partner docs for Zoom App Marketplace

# Zoom App Marketplace - Manage Outbox AG - Voice as a Service application

## Summary

Integrate Zoom with The Portal to use Zoom as your Unified Communications solution.

## How to

### Install

You'll install the app from the Zoom App Marketplace and then verify your account within The Portal.

#### Install the app

- 1. Go to the Zoom App Marketplace.
- 2. Enter your app name in the search bar.

	ZOOM App Marketplace	Q Search a publis	shed app Manage
3.	Select the app you want to instal	I to open the app page.	
4.	Click Add to add the app to your	Zoom instance.	
	ZOOM App Marketplace	Q Outbox AG	Develop ~ Manage
	App Marketplace $>$ Outbox AG - Voi	ce as a Service for Zoom Phone	
	Outb Serv	oox AG - Voice as a ice for Zoom Phone	Add

- 5. Choose the specific users you want to allow to access this app, or select All users.
- 6. Click Add to complete the installation.

#### Verify your account

Verify your account within The Portal to complete the Zoom app installation.

By Outbox AG Works In: Zoom Phone

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- 1. Log in to The Portal.
- 2. In the sidebar menu, select Settings > Integration.



3. Click Install & Configure.

ZOOM ☆ > integration > zoon	1
FILTERS	Integration
ing zoom	ACCOUNT VERIFICATION

- 4. A new tab opens for you to authorize the application.
  - 1. Review the settings.
  - 2. Click Allow.

		Switch Accoun
<b>0</b> N	lote	
•	This app and its use of your data har evaluated by Zoom. Use the app onl purposes; only allow it if you wish th data below. App can access and manage this inf	ve not been reviewed or y for testing or validation e app to have access to the ormation even when not using
	the app. Learn more	
App	can view information	
Asso	ciated with your account and others y	you're allowed to access
°	Profile & Contact Information	>
20	Account Information	>
5	Device Information	>
¢	Settings	>
Asso other	ciated with your account, others you' s included in that information.	re allowed to access, and
21	Content	>
Ξ	Product Usage	>
8	Participant Profile & Contact Informa	ation >
App	can manage information	
Asso	ciated with your account and others y	you're allowed to access
٢	Settings	>
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5. The Portal refreshes. An authorization code auto-populates under the green VERIFIED badge.

ASHBOARD		ZOOM	
8 QUICK LINKS	>	☆ > INTEGRATION > ZO	OM
≣ ORDERS	>	FILTERS	Integration
≣ INVENTORY	>	B 700M	
MANAGE	>	<b>200</b> M	
STATS/MONITORING	>		
SETTING	~		ACCOUNT VERIFICATION
INTEGRATION			VERIFIED &
乃 TOOLS	>		

6. Your account is now active. Ordering or uploading numbers and provisioning options are now available for Zoom.

# Remove

If you no longer wish to use Zoom Phone with your Portal, you can remove it from Zoom. First, you must unassign and port numbers before removing the app.

#### Unassign and port numbers

- 1. Contact your Portal support team. Let them know you want to remove Portal access to your Zoom account.
- 2. Schedule porting for any phone numbers you need to continue to own.

Porting requires multiple documents and has strict timelines that must be met before you can remove the app.

3. Unassign any phone numbers currently assigned to users, call queues, the auto-receptionist, etc.

**Note**: You may need to wait until the day of your scheduled port before unassigning numbers to avoid downtime.

Once all numbers have been unassigned and ported, you can remove the app from the Zoom App Marketplace.

#### Remove the app

- 1. Go to the Zoom App Marketplace.
- 2. Click Manage.

ZOOM App Marketplace Q Search a published app Develop - Manage

3. Select Apps on Account.

ZOOM App Marketplace				
PERSONAL APP MANAGEMENT				
Added Apps Call Logs				
ADMIN APP MANAGEMENT				
App Requests				
Permissions Notifications				

- 4. Find the app you want to remove.
- 5. Click the **Remove** button.

Your Zoom account has been disconnected and removed from your Portal account.