Zoom App Marketplace - Manage NWN Carousel application

Summary

Integrate Zoom with your Portal to use Zoom as your Unified Communications solution.

How to

Install

You'll install the app from the Zoom App Marketplace and then verify your account within the Portal.

Install the app

- 1. Go to the Zoom App Marketplace.
- 2. Enter your app name in the search bar.

ZOOM App Marketplace	Q Search a published app	Manage

- 3. Select the app you want to install to open the app page.
- 4. Click Add to add the app to your Zoom instance.

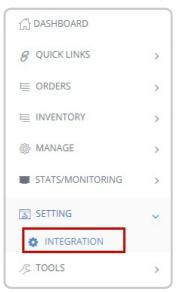
App Marketplace 🔌 N	WN Carousel			
\$	NWN Carousel			
Overview	Overview ©			
Requirements Permissions	This app is not listed in Zoom Marketplace			
Scopes	Zoom Integrations help users automate their communication workflows. Learn more about integrations			
Developer resources	Carrier Provider Exchange Other			
Manage	The NWN Carousel Zoom application provides SBC, PSTN, and 911 services to your Zoom Calling solution. Our competitive pricing structure, ease of use management portal, and value added managed services provides a Show more			

- 5. Choose the specific users you want to allow to access this app, or select All users.
- 6. Click Add to complete the installation.

Verify your account

Verify your account within the Portal to complete the Zoom app installation.

- 1. Log in to the Portal.
- 2. In the sidebar menu, select Settings > Integration.



3. Click Install & Configure.

OOM	юм
FILTERS	Integration
ZOOM	ACCOUNT VERIFICATION

- 4. A new tab opens for you to authorize the application.
 - 1. Review the settings.
 - 2. Click Allow.

	.com Switch A	ccou
O A	pp can access and manage this information even when not using the app.	
App	can view information	
Asso	ciated with your account and others you're allowed to access	
\$	Settings	>
8	Profile & Contact Information	>
5	Device Information	>
inforn	ciated with your account, others you're allowed to access, and others included in nation.	
	Content	>
	Participant Profile & Contact Information Product Usage	>
-	Froduct Osage	
App	can manage information	
Assoc	ciated with your account and others you're allowed to access	
\$	Settings	>

5. The Portal refreshes. An authorization code auto-populates under the green VERIFIED badge.

	ZOOM	
>	☆ > INTEGRATION > ZOOM	
>	FILTERS	Integration
>	B 700M	
>	200	
>		
~		ACCOUNT VERIFICATION
		VERIFIED
>		
	> > >	> INTEGRATION > ZOOM > FILTERS > ZOOM >

6. Your account is now active. Ordering or uploading numbers and provisioning options are now available for Zoom.

Remove

If you no longer wish to use Zoom Phone with your Portal, you can remove it from Zoom. First, you'll need to unassign and port numbers before you can remove the app.

Unassign and port numbers

- 1. Contact your Portal support team. Let them know you want to remove Portal access to your Zoom account.
- 2. Schedule porting for any phone numbers you need to continue to own.

Porting requires multiple documents and has strict timelines that must be met before you can remove the app.

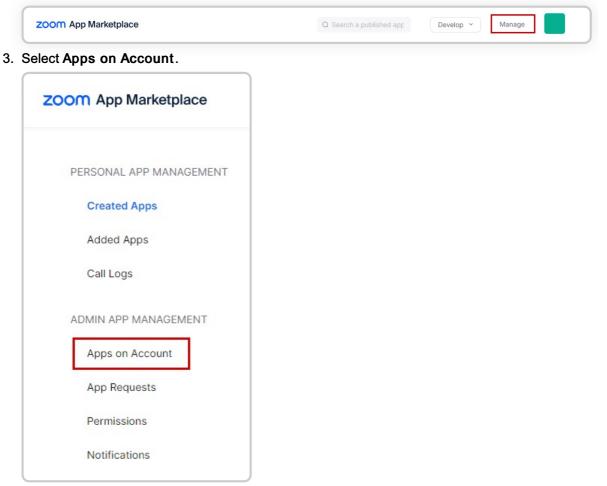
3. Unassign any phone numbers that are currently assigned to users, call queues, the auto receptionist, etc.

Note: You may need to wait until the day of your scheduled port before unassigning numbers to avoid any downtime.

Once all numbers have been unassigned and ported, you can then remove the app from the Zoom App Marketplace.

Remove the app

- 1. Go to the Zoom App Marketplace.
- 2. Click Manage.



- 4. Find the app you want to remove.
- 5. Click the **Remove** button.

Your Zoom account has been disconnected and removed from your Portal account.