Zoom App Marketplace - Manage NWN Carousel application

Summary

Integrate Zoom with your Portal to use Zoom as your Unified Communications solution.
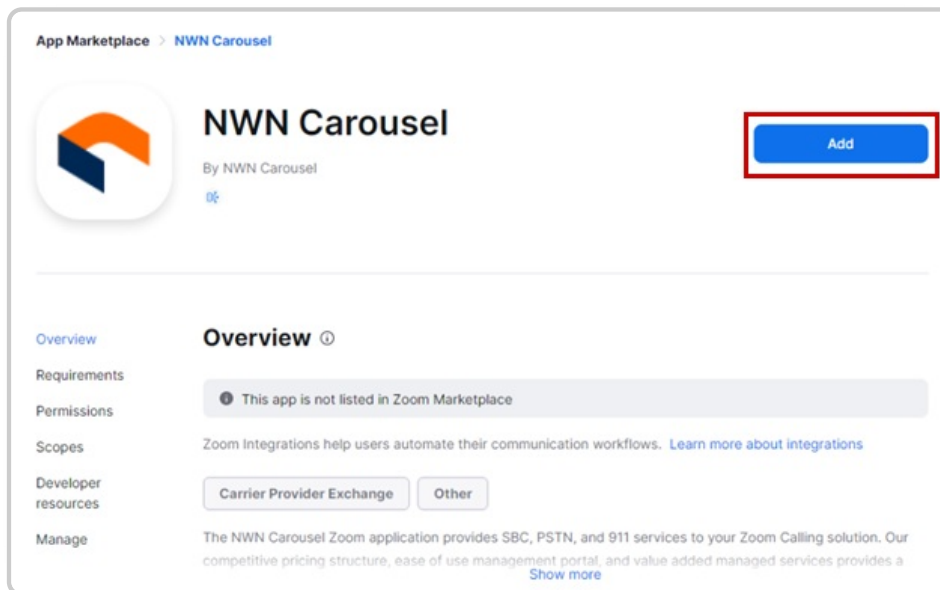
How to

Install

You'll install the app from the Zoom App Marketplace and then verify your account within the Portal.

Install the app

1. Go to the Zoom App Marketplace.
2. Enter your app name in the search bar.

3. Select the app you want to install to open the app page.
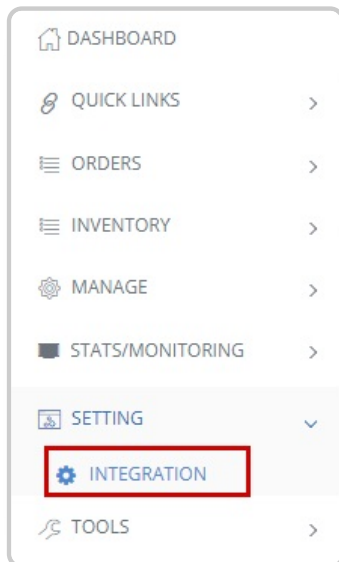4. Click **Add** to add the app to your Zoom instance.

5. Choose the specific users you want to allow to access this app, or select All users.
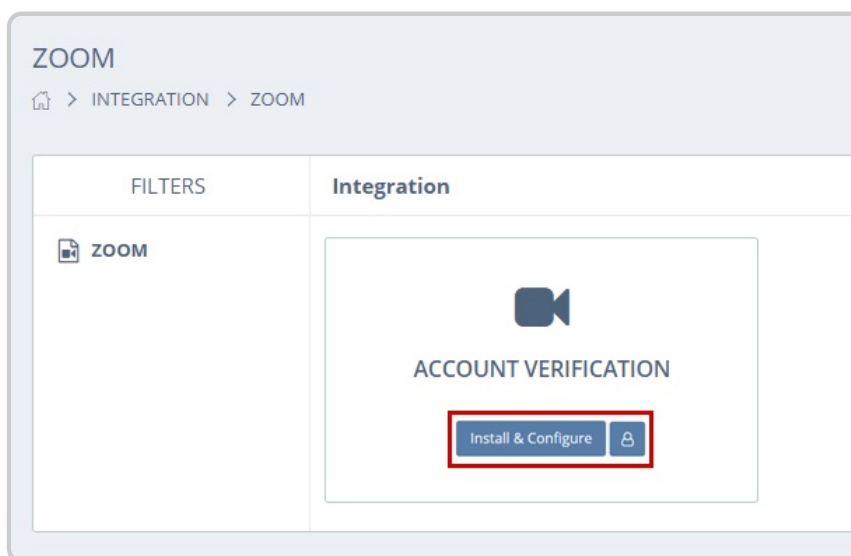6. Click **Add** to complete the installation.

Verify your account

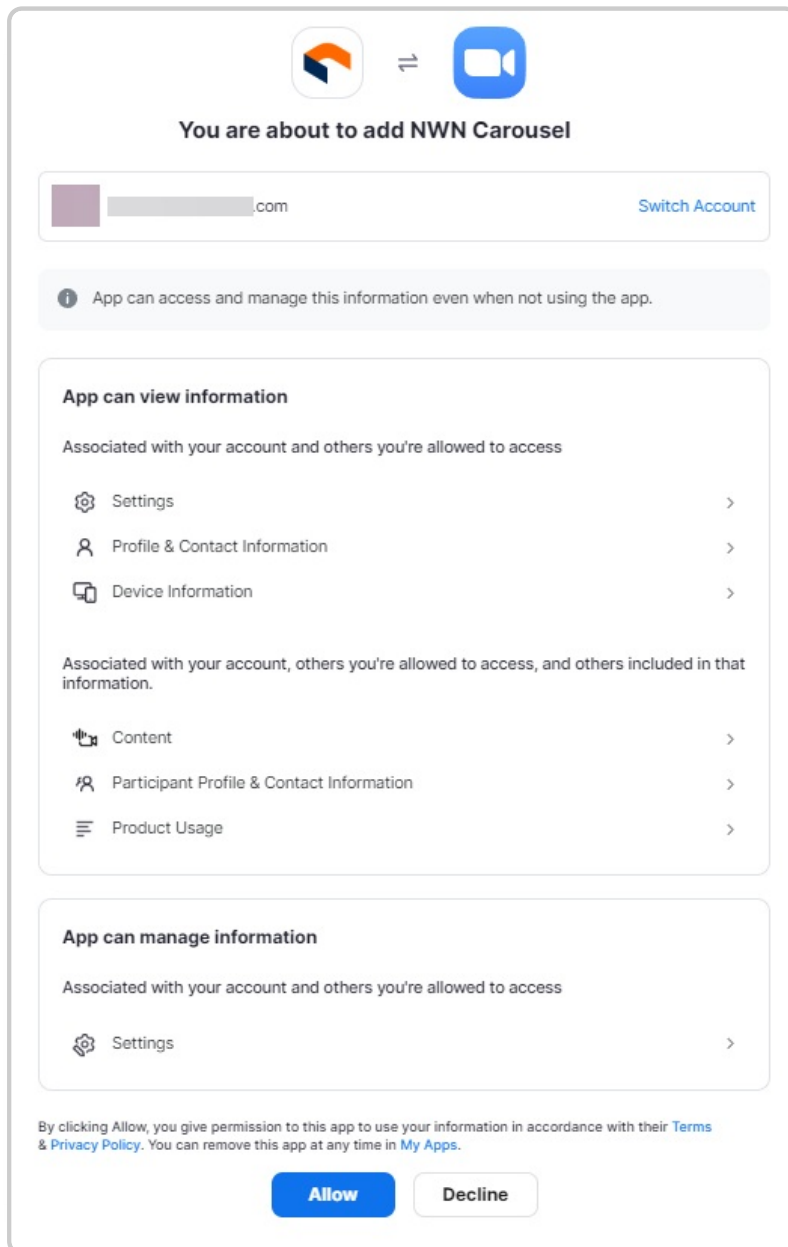Verify your account within the Portal to complete the Zoom app installation.

1. Log in to the Portal.
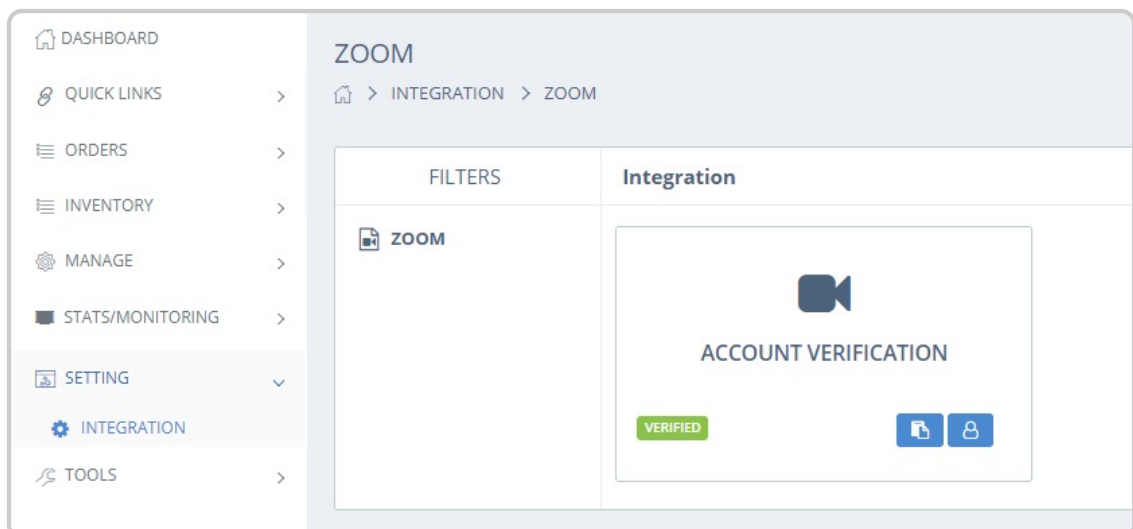2. In the sidebar menu, select Settings > **Integration**.

3. Click **Install & Configure**.

4. A new tab opens for you to authorize the application.
   1. Review the settings.
   2. Click **Allow**.

5. The Portal refreshes. An authorization code auto-populates under the green VERIFIED badge.

6. Your account is now active. Ordering or uploading numbers and provisioning options are now available for Zoom.

Remove

If you no longer wish to use Zoom Phone with your Portal, you can remove it from Zoom. First, you'll need to unassign and port numbers before you can remove the app.

Unassign and port numbers

1. Contact your Portal support team. Let them know you want to remove Portal access to your Zoom account.
2. Schedule porting for any phone numbers you need to continue to own.

   Porting requires multiple documents and has strict timelines that must be met before you can remove the app.

3. Unassign any phone numbers that are currently assigned to users, call queues, the auto receptionist, etc.
   Note: You may need to wait until the day of your scheduled port before unassigning numbers to avoid any downtime.
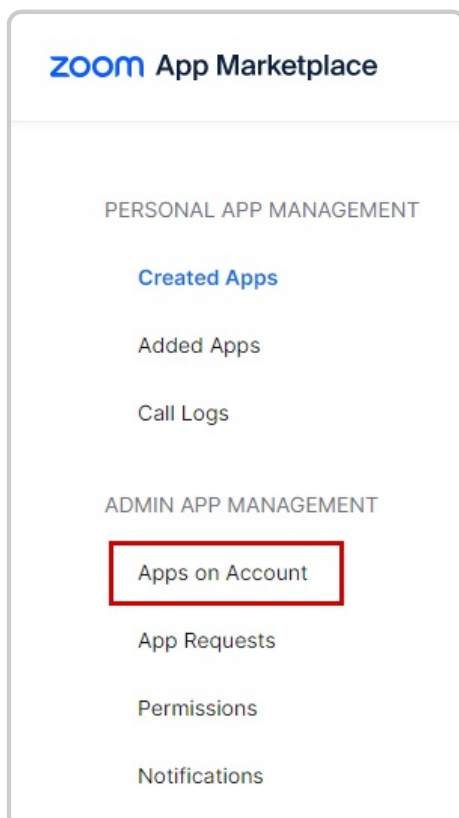
Once all numbers have been unassigned and ported, you can then remove the app from the Zoom App Marketplace.

Remove the app

1. Go to the Zoom App Marketplace.
2. Click **Manage**.

   | ZOOM App Marketplace | Q Search a published app | Develop ⌄ | Manage | |

3. Select **Apps on Account**.

   ZOOM App Marketplace

   PERSONAL APP MANAGEMENT

   Created Apps

   Added Apps

   Call Logs

   ADMIN APP MANAGEMENT

   Apps on Account

   App Requests

   Permissions

   Notifications

4. Find the app you want to remove.
5. Click the **Remove** button.

Your Zoom account has been disconnected and removed from your Portal account.